

LIMITED LIFETIME WARRANTY

Knú, LLC dba La-Z-Boy Healthcare | Knú Comfort warrants the products it manufactures against defects in material and workmanship under normal use and service for the expected useful life of the product from the date of shipment. This limited warranty is valid only to the original purchaser using the product for its intended purpose, provided the product is covered in its original cover. This warranty does not apply to expected changes resulting from normal wear and tear, use and aging of the product. Specifically excluded from this limited warranty are defects and damage resulting from abuse, neglect, misuse, or excessive use. Product alteration, substitution of components or materials, improper cleaning or repair, and installation and handling damages are also not covered by this warranty. All other express or implied warranties made by agents, dealers, sales representatives or any other representatives, including any warranty of merchantability or fitness for a particular purpose, are hereby excluded.

There are no representations as to the capacity or performance of the products sold hereunder except as set forth in the price book or quotation specifications, if any, and such representations are expressly conditioned upon the correctness of the data furnished by purchaser and upon the products being properly installed and maintained.

Knú, LLC's sole obligation shall be to repair any defective product or product component covered under this warranty, including shipping and labor, during the warranty period. In no event shall Knú, LLC be liable for any consequential or incidental damages, including lost profits or revenues incurred by the purchaser with respect to any goods furnished by Knú, LLC. Expenses incurred by purchaser in repairing or replacing Knú, LLC's product must be pre-approved in writing by Knú, LLC.

Knú, LLC offers no warranty on the following product components or characteristics: all forms of upholstery, including fabric, vinyl and leather, as well as wood grain, color and texture. Knú, LLC offers no warranty on COM, COL, or any other special order fabric used at the request of the Purchaser.

Warranties offered by cover suppliers to Knú, LLC, if any, are hereby assigned to Purchaser.

In the event a product has to be returned to the factory for verification of a defect and/or repair, it must be pre-approved in writing by Knú, LLC, freight pre-paid, and include a copy of the original invoice with the date and name of original purchaser.

Knú, LLC hereby assigns to the original owner any and all warranties offered by its component suppliers. To the extent the terms of these warranties differ from the terms of the Limited Warranty, the terms of the suppliers' component warranties shall apply. However, Knú, LLC does not guarantee that the component supplier will comply with any terms of the warranty of such supplier.

KNÚ, LLC WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES INCLUDING ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE PRODUCT ITSELF THAT MAY RESULT FROM A DEFECT IN THE PRODUCT. SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY.

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